



# Terms & Conditions

For any enquiries, please email us at [admin@medicals4drivers.uk](mailto:admin@medicals4drivers.uk) or call **07424 886159**.

## Appointment Requirements

- **Required Documentation:** It is the client's responsibility to bring the correct form to the appointment.
- **ID Verification:** DVLA guidelines require a photo ID check before the medical examination. If a valid ID is not provided, the medical will not proceed, and no refund will be issued.
- **Vision Correction:** Please bring any glasses or contact lenses needed for your vision. As an eye test will also be conducted without corrective lenses, please bring a case for your contact lenses if applicable.
- **Medical History:** If you have any medical conditions or are on regular medication, bring details to be included on your form. This includes information on any regular hospital appointments, medication names, dosages, and start dates.
- **Personal Information:** The "your details" section of the form, including your current address and registered GP details, must be completed.
- **Taxi Medicals:** It is your responsibility to confirm whether your licensing authority accepts medicals from a doctor other than your GP. If they require access to your medical records, it is your responsibility to bring these to the appointment.

## Failure to Provide Required Information

If you fail to bring any of the above-required information, the doctor will not be able to complete the medical, and no refund will be issued. Any subsequent consultations will incur the standard fee.

## Blood Pressure Requirements

A blood pressure reading above 179 systolic or 99 diastolic will result in a failed medical, per DVLA guidelines. Clients must see their GP for treatment before rescheduling if they fail due to elevated blood pressure. Any repeat medicals will be charged at the standard rate.



### **Eyesight Test Requirements**

The eyesight test will use a 3m Snellen chart. DVLA requires drivers to have at least 6/7.5 vision in one eye and 6/60 in the other. If you do not meet these criteria, the doctor will complete the remainder of the form, but you will need to consult an optometrist for corrective lenses and to complete the eyesight section.

### **Language Requirements**

If the medical cannot be completed due to a language barrier, no refund will be issued. Clients are responsible for providing an interpreter if necessary.

### **Cancellations and Non-Attendance**

- **Booking Fee:** The full fee is charged at the time of booking and is non-refundable unless the appointment is canceled with more than three working days' notice.
- **No Shows:** No refund will be given for non-attendance.

### **Our Commitment**

If we are unable to conduct your medical as scheduled, you may choose to reschedule or receive a full refund. Please note that we do not cover any additional losses arising from the cancellation.